#### Non Delivery Report

From: Microsoft Outlook [MicrosoftExchange329e71ec88ae4615bbc36ab6ce41109e@usepa.onmicrosoft.com]

**Sent**: 11/4/2016 8:59:16 PM

**To**: davidludder@enviro-lawyer.com

Subject: Undeliverable: Notification of Partial Closure, 13R-16-R4

Attachments: Notification of Partial Closure, 13R-16-R4

Your message did not reach some or all of the intended recipients.

Subject: Notification of Partial Closure, 13R-16-R4

Sent:11/4/2016 8:59:18 PM

The following recipient(s) cannot be reached:

davidludder@enviro-lawyer.com on 11/4/2016 8:59:18 PM
Diagnostic code = OrNameUnrecognized; Reason code = TransferFailed; Status code = 510
<perfora.net #5.1.351 smtp;550 5.1.351 Remote server returned unknown recipient or mailbox unavailable -> 550 Requested action not taken: mailbox unavailable>

## Office 365

Your message to davidludder@enviro-lawyer.com couldn't be delivered.

# davidludder wasn't found at enviro-lawyer.com, or the mailbox is unavailable.

Dorka.Lilian	Office 365	davidludder
<b>Action Required</b>		Recipient

Unknown To address

### How to Fix It

The email address might be misspelled or it might not exist. Try one or more of the following:

- Retype the recipient's address, then resend the message If you're using Outlook, open this non-delivery report message and click Send Again from the menu or ribbon. In Outlook on the web, select this message, and then click the "To send this message again, click here." link located just above the message preview window. In the To or Cc line, delete and then retype the entire recipient's address (ignore any address suggestions). After typing the complete address, click Send to resend the message. If you're using an email program other than Outlook or Outlook on the web, follow its standard way for resending a message. Just be sure to delete and retype the recipient's entire address before resending it.
- Remove the recipient from the recipient Auto-Complete List, then resend the message
   If you're using Outlook or Outlook on the web, follow the steps in the "Remove the

- recipient from the recipient Auto-Complete List" section of <u>this article</u>. Then resend the message. Be sure to delete and retype the recipient's entire address before clicking **Send**.
- **Contact the recipient by some other means,** (by phone, for example) to confirm you're using the right address. Ask them if they've set up an email forwarding rule that could be forwarding your message to an incorrect address.

If the problem continues, forward this message to your email admin. If you're an email admin, refer to the **More Info for Email Admins** section below.

Was this helpful? Send feedback to Microsoft.

#### More Info for Email Admins

Status code: 550 5.1.351

When Office 365 tried to send the message, the external email server returned an error stating that the recipient is unknown or the mailbox is unavailable. This error was reported by an email server outside Office 365.

If you or the sender can't fix the problem, contact the responsible party's email admin - Give them the error code and error message from this non-delivery report (NDR) to help them troubleshoot the issue. To determine who the responsible party might be, check the error for information about where the problem is happening. For example, look for a domain name like contoso.com. A domain name in the error might suggest who is responsible for the error. It could be the recipient's email server, or it could be a third-party service that your organization or the recipient's organization is using to process or filter email messages.

Although the sender might be able to fix the issue by correcting the recipient address, it's likely that only the recipient's email admin can fix the problem. Unfortunately, it's unlikely Office 365 Support will be able to help with these kinds of externally reported errors.

#### Original Message Details

Created Date: 11/4/2016 8:59:13 PM Sender Address: Dorka.Lilian@epa.gov

Recipient Address: davidludder@enviro-lawyer.com

Subject: Notification of Partial Closure, 13R-16-R4

**Error Details** 

Reported error: 550 5.1.351 Remote server returned unknown recipient or mailbox unavailable -> 550

Requested action not taken: mailbox unavailable

DSN generated by: CY1PR09MB0346.namprd09.prod.outlook.com

Remote server: perfora.net

#### Message Hops

НОР	TIME (UTC)	FROM	ТО	WITH
1	11/4/2016 8:59:13 PM	CY1PR09MB0331.namprd09.prod.outlook.com	CY1PR09MB0331.namprd09.prod.outlook.com	mapi

Microsoft SMTP Server

cipher=TLS ECDHE RSA

11/4/2016 8:59:14 PM

#### Original Message Headers

```
DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed; d=usepa.onmicrosoft.com;
 s=selector1-epa-gov;
 h=From:Date:Subject:Message-ID:Content-Type:MIME-Version;
 bh=5Ahq69dRa8DQ+P0Q8+q+qpllj5MeK5ZW+k8Z10Wz7MU=;
b=YCmm6YIdAvMoRfljLghI/T8R6LtshkfkPmDxnPOpdGuQ0KUAYt27mFMZpWbsRA6Bb4kCu8HwcvJV3wCjpjAH8iB
iPvuwTGmH5NdUGiys1JJxYGu2AI6j/cwYMkLYcu8rHe6Ir+UgeAXsAzO4tkP9Ex9TogBfX2EVkaYlROiDSQk=
Received: from CY1PR09MB0331.namprd09.prod.outlook.com (10.160.146.23) by
 CY1PR09MB0346.namprd09.prod.outlook.com (10.160.146.26) with Microsoft SMTP
 Server (version=TLS1 2, cipher=TLS ECDHE PSA WITH AES 256 CBC SHA384 P384) id
 15.1.693.12; Fri, 4 Nov 2016 20:59:14 +0000
Received: from CY1PR09ME0331.namprd09.prod.outlook.com ([10.160.146.23]) by
 CY1PR09MB0331, namprd09.prod.outlook.com ([10.160.146.23]) with mapi id
 15.01.0693.016; Fri, 4 Nov 2016 20:59:13 +0000
From: "Dorka, Lilian" <Dorka.Lilian@epa.gov>
To: "davidludder@enviro-lawyer.com" <davidludder@enviro-lawyer.com>
CC: "Packard, Elise" < Fackard. Elise@epa.gov>, "Lapierre, Kenneth"
       <Lapierre.Kenneth@epa.gov>, "Martinez, Brittanv" <Martinez.Brittanv@epa.gov>,
       "Covington, Jeryl" <Covington.Jeryl@epa.gov>, "Biffl, Betsy"
       <Biffl.Betsy@epa.gov>, "Rhodes, Julia" <Rhodes.Julia@epa.gov>,
       "HALIM-CHESTNUT, NAIMA" < Halim-Chestnut.Naima@epa.gov>, "Tommelleo, Nancy"
       <Tommelleo.Wancy@epa.gov>
Subject: Notification of Partial Closure, 13R-16-R4
Thread-Topic: Notification of Partial Closure, 13R-16-R4
Thread-Index: AdT23ayd3PCqzb5zQ36R4uMsB4abAA==
Disposition-Notification-To: "Dorka, Lilian" < Dorka, Lilian@epa.gov>
Date: Fri, 4 Nov 2016 20:59:13 +0000
Message-ID:
<CY1PR09MB033110D03F59707EB9164FF98CA20@CY1PR09MB0331.namprd09.prod.outlook.com>
Accept-Language: en-US
Content-Language: en-US
X-MS-Has-Attach: yes
X-MS-TNEF-Correlator:
authentication-results: spf=none (sender IP is )
 smtp.mailfrom=Dorka.Lilian@epa.gov;
z-originating-ip: [134.67.6.11]
x-microsoft-exchange-diagnostics:
1;CY1PR09MB0346;7:7elj/Qs/AWzZdwCD0TKJen1zYrS8qDdbpBsqZipfMr7p0xip6+6kmWitpKs59z4xxk9VDRV
UUqAtpLqqMZsssWibnJe9YUnNZbDd9MqXR9H1Hh3TIRSsq3ydd8Lfq2ukjeH6PuD6ZcxI+rn1fFH7lmJNYsJ4it7o
Paogly93hs/g9qaatMMOL96RAJ8wFYK+y3WmYhEanU9mvmZrMYWG4sjcDbAjGGtuFH90rtydr8VcnTKAiLM6Yc9dG
TR7IL7bNZEgZaust0zg/6AA9163w4EyXXrvwv96w8uhbQAFIDXGdxmHCbiLFGkl2UQyMRQGlv+AQmlscefhli7Ry2
C3h3Ghg8aaF2ydB9oNvelByRI=
x-forefront-antispam-report: SFV:SKI;SCL:-
lsFV:NSPM;SFS:(10019020)(6009001)(7916002)(199003)(189002)(51934002)(5890100001)(66066001
)(5640700001)(19300405004)(5630700001)(450100001)(92566002)(558084003)(6916009)(328070000
```

```
2) (110136003) (189998001) (3660700001) (5002640100001) (10400500002) (19580395003) (97736004) (1
9625215002)(87936001)(2501003)(76576001)(9686002)(99286002)(50986999)(54356999)(106356001
)(105586002)(101416001)(2906002)(33656002)(68736007)(81166006)(230783001)(86362001)(76960
04) (31156014) (74316002) (122556002) (8676002) (7736002) (99936001) (3846002) (15975445007) (7709
6005) (2900100001) (229353001) (6116002) (4326007) (2351001) (16236675004) (5660300001) (10283600
3) (7846002) (790700001) (8936002) (586003) (1730700003); DIR:OUT; SFP:1102; SCL:1; SRVR: CY1PR09MB
0346; H: CY1 PR0 9MB0331.namprd0 9.prod.outlook.com; FPR:; SPE: None; PTR: InfoNoRecords; A: 1; MX: 1; L
ANGten:
x-ms-office365-filtering-correlation-id: 8be16b38-acb9-4d41-4d21-08d404f56e87
x-microsoft-antispam: Uriscan: BCL: 0; PCL: 0; PULEID: ; SRVP: CY1 PP0 9MB0 346;
x-microsoft-antispam-prvs:
<CY1PR09MB0346562AD6DA6E68115852EF8CA20@CY1PR09MB0346.namprd09.prod.outlook.com>
x-exchange-antispam-report-test: UriScan: (21748063052155);
x-exchange-antispam-report-cfa-test:
BCL:0; PCL:0; PULETD: (102415321) (6040176) (601004) (2401047) (8121501046) (5005006) (10201501046
)(3002001);SRVR:CY1PR09MB0346;BCL:0;PCL:0;RULEID:;SRVR:CY1PR09MB0346;
x-forefront-prvs: 01165471DB
received-spf: None (protection.outlook.com: epa.gov does not designate
 permitted sender hosts)
spamdiagnosticoutput: 1:99
spamdiaqnosticmetadata: NSPM
Content-Type: multipart/mixed;
        boundary=" 004 CY1PR09MB033110D03F59707EB9164FF98CA20CY1PR09MB0331namp "
MIME-Version: 1.0
X-OriginatorOrg: epa.gov
X-MS-Exchange-CrossTenant-originalarrivaltime: 04 Nov 2016 20:59:13.1169
X-MS-Exchange-CrossTenant-fromentityheader: Hosted
X-MS-Exchange-CrossTenant-id: 88b378b3-6748-4867-acf9-76aacbeca6a7
X-MS-Exchange-Transport-CrossTemantHeadersStamped: CY1PR09MB0346
```